

# USER GUIDE (EMPLOYER OR AGENT) FOR OVERSEAS TESTING MANAGEMENT SYSTEM (OTMS)

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Confidential

TranscenTech Pte Ltd

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## **1** Introduction

### 1.1 Objective

This guide shall serve as a user manual for employer/agent of Overseas Testing Management System.

### **1.2** Scope of This Document

This user guide covers functionalities below for employer/agent.

- 1) Registration of employer/agent account
- 2) Login
- 3) Role Selection
- 4) Disclaimer
- 5) Change Password
- 6) My Profile
- 7) Company Profile
- 8) Contact Person
- 9) Candidate Management
- 10) Identity Verification Application

### **1.3** Special Terminology or Definition Used

Brief explanations of the terminologies used in this document are as in table 1.1.

Abbreviations	Description
BCA	Building & Construction Authority
OTMS	Overseas Testing Management System
OTC	Oversea Test Centre
NOC	No Objection Certificate

### 2 Registration of User's Account for Employer or Agent

To apply candidate for identity verification also known as In-principal Approval for Work Permit (IPA) endorsement using OTMS public portal, employer/agent must register themselves for an user's account via the system before proceeding with the application

### 2.1 Registration

To create an account in OTMS, employer/agent user needs to login using CorpPass. If there is no associated account, user will be directed to an "No Access Page" with a link to register for an account. Image 2.1 shows the no access page.

Building a	nd Construction Authority	Overseas Testing Management System (OTMS)	Singapore Government Integrity · Service · Excellence
We shape a safe,	high quality, sustainable and friendly built environment.		Contact Info   Feedback   Sitemap
		No Access	
	No	account associated with the CorpPass account. Click here to register an employer acc	ount.
		Image 2.1: No Access Page	
1.	Click on the link	"here" to register for an account.	
2	System will pro	mpt user to enter their company detail	s Table 2.1 contains the
2.	list of informatio	on required.	
	Building and Construction 🦊	Authority Overseas Testing Management Sir	agapore Government
	We shape a safe, high quality, sustainable and frie	ndty built environment.	Contact Info   Feedback   Sitemap
		Employer Account Registration	
	Company Details		
	UEN	1234567Q	
	Name		
	Industry	Please Select	
	Contact Number	Fax Number	
	Email		
	Address		
	Block No	Unit No	
	Street Name		
	Building Name		
	Postal Code		
	Contact Person [	Details	
	Salutation	Please SelectV	
	Name		
	Designation		
	Contact Number	Mobile Number	
	Email	Parister Coursel	
		Register	
	Privacy Statement   Terms of Use   ]	Rate this e-Service ©2019 Building and Const	truction Authority All Rights Reserved

No	Field Name	Mandatory
1	Company Details – Name	Yes
2	Industry	Yes
3	Company Details – Contact Number	Yes
4	Fax Number	Yes
5	Company Details – Email	Yes
6	Block No	Yes
7	Unit No	No
8	Street Name	Yes
9	Building Name	Yes
10	Postal Code	Yes
11	Salutation	Yes
12	Contact Person Details – Name	Yes
13	Designation	Yes
14	Contact Person Details – Contact Number	Yes
15	Mobile Number	Yes
16	Contact Person Details – Email	Yes

Image 2.2: Employer Account Registration

Table 2.1: Field List

#### Action Button

No	Button	Description	What will happen
1	Register	Button to complete	All information entered will be validated and
		registration	stored in the database. User will be directed to account registration acknowledgement page.
2	Cancel	Button to cancel	System will discard all the information and
		registration	redirect to login page.



### **Account Registered**

Account registered. Click here to go to login page.

Image 2.3: Registration Acknowledgement Page

### 3 Login

Login to OTMS can be carried out by the following options.

- 1) CorpPass
- 2) UEN, Username and Password



Image 3.1 Login Page

#### Login with CorpPass

To login using CorpPass, click on the CorpPass icon, and you will be directed to CorpPass login page. After successful login of CorpPass, you will be directed back to OTMS.

#### Login with UEN, Username and Password

To login using UEN, username and password, just enter the information and click "Login". In case you have forgotten password, click "Forgot Password" to reset your password.

#### Reset Password

To reset password, enter the information in reset password page and click "Reset Password".

Building and Construction	Singapore Go Integrity · Servic	vernment e • Excellence
We shope a safe, high quality, sustainable and lifensity bulk environment.	Info   Feedback	Contact
Forgot Password		
Login ID		
UEN		
Registered Email		
	Reset Password Cancel	
Note: New password will be sent to	o the registered email	_

No	Field Name	Mandatory
1	Login ID	Yes
2	UEN	Yes
3	Registered Email	Yes

Image 3.2:	Reset	Password	Page
------------	-------	----------	------

Table 3.1: Field List

No	Button	Description	What will happen
1	Reset	Button to reset	All information entered will be validated and
	Password	password	password will be email to the registered email.
			User will be directed to account registration
			acknowledgement page.
2	Cancel	Button to cancel	System will discard all the information and
		reset password	redirect to login page.

## 4 Role Selection

Upon successful login, user will be directed to role (i.e. OTC/Employer/Agent) selection page. If the user has only one role, disclaimer pop up will appear without having the user to make the selection.

Select Role		
Login As OTC/Company Role	Employer test Employer User	~
		Select Cancel

Image 4.1: Role Selection Page

No	Button	Description	What will happen
1	Select	Button to select	Disclaimer will prompt to user
		role	
2	Cancel	Button to cancel	System will discard all the information and
		login	redirect to login page.

## 5 Disclaimer

User needs to check on the box to confirm they have read, understood and agreed to the privacy policy and terms of use.

Puilding and Construction		Ð	Singapore Government
building and construction Authority	Disclaimer		Contact Info   Feedback   Sitemap
ine soupe a same regio desarely successourse and constantly some diversion state.	□ I have read and understood, and agree to the Privacy Policy and Terms of Use		
	OK		Welcome : test
Select Role			
Login As OTC		~	



No	Button	Description	What will happen
1	ОК	Button to confirm you had read and understood, and agree to the privacy policy and terms of use	User will be directed to home page.

## 6 Change Password

User can change their password using this function.

Current Password New Password	
Confirm Password	
<ul> <li>Uppercase a</li> <li>Lowercase a</li> <li>Number</li> <li>Special cha</li> </ul>	alphabet alphabet racters - Only (!, @, #, \$, %, ^, &, *) are allowed

Image 6.1: Change Password

No	Field Name	Mandatory
1	Current Password	Yes
2	New Password	Yes
3	Confirm Password	Yes

Table 6.1: Field List

No	Button	Description	What will happen
1	Change	Button to change	All information entered will be validated and
	Password	the password	stored in the database.
2	Cancel	Button to cancel the change of	Pop up will be closed.
		password	

## 7 My Profile

User can view/update their profile details.

My Profile			
1	Login ID	director	
	User Name	test	
1	Email	t@t.t	
1	Designation	test	
		Save	

Image 7.1: My Profile

No	Field Name	Mandatory
1	Login ID	Yes
2	User Name	Yes
3	Email	Yes
4	Designation	Yes

Table 7.1: Field List

No	Button	Description	What will happen		
1	Save	Button to save the	All information entered will be validated and		
		details	stored in the database.		

## 8 Company Profile

OTC director and Employer user can view/update the company details (eg: add/update contact person for the company).

Company Details										
Company Name	test				Company UEN	1111111A				
Email	t@t.t									
Contact Number	12345678				Fax Number	12354678				
Block No.	132		Unit No.	13			Postal Code 131331			
Street Name	31				Building Name	13				
				Save	dd Contact Person					
Contact P	ersons									
S/No	Name	Contact Number		Mobile I	lumber	<u>Email</u>	Active			
1	tet	13245785		1234567	8	t@t.t	Y	Edit	Disable	

Image 8.1: Company Details

No	Field Name	Mandatory
1	Company Name	Yes
2	Email	Yes
3	Contact Number	Yes
4	Fax Number	Yes
5	Block No	Yes
6	Unit No	No
7	Postal Code	Yes
8	Street Name	Yes
9	Building Name	Yes

Table 8.1: Field List

#### Action Button

No	Button	Description	What will happen
1	Save	Button to save the	All information entered will be validated and
		details	stored in the database.
2	Add Contact	Button to add	Pop up will appear to add contact person.
	Person	contact person	

#### Action Link

No	Button	Description	What will happen
1	Edit	Button to edit the	Pop up will appear to edit contact person.
		contact person	
2	Disable	Button to disable	The contact person will be disabled.
		contact person	

## 9 Contact Person

OTC director and Employer can maintain the list of contact persons for their OTC and company respectively.

Contact F	Person
Salutation	Please Select-
Name	
Designation	
Contact Number	Mobile Number
Email	
Active	●Yes ◯ No
	Create

Image 9.1: Add Contact Person

Contact F	Person
Salutation	Mr
Name	test
Designation	test
Contact Number	61111111 Mobile Number 61111111
Email	t@t.t
Active	● Yes ◯ No
	Update Cancel

Image 9.2: Update Contact Person

No	Field Name	Mandatory
1	Salutation	Yes
2	Name	Yes
3	Designation	Yes
4	Contact Number	Yes
5	Mobile Number	Yes
6	Email	Yes
7	Active	Yes

Table	9.1:	Field	List
-------	------	-------	------

No	Button	Description	What will happen
1	Create	Button to create	All information entered will be validated and
		contact person	stored in the database.
2	Update	Button to update	All information entered will be validated and
		contact person	stored in the database.
		details	
3	Cancel	Button to cancel	Pop up will be closed.
		create/update	
		contact person	

## **10 Candidate Management**

Employer can view their candidates' test result via this function. They can authorize agent to apply their candidates' identity verification on their behalf



Image 10.1: Result List

CANDIDATE	DETAILS
Personal Info	
Candidate Name	asdasdsadsa
IC Number	4321
Date of Birth	25 Mar 2000
Gender	Male
Nationality	Malaysian
Country of Birth	Malaysia
Chinese Name	asdasd
State/Province of Birth	Kuala Lumpur
Place of Birth	asd
Passport Info	
Passport Number	ASDSADD
Date of Issue	25 Mar 2020
Date of Expiry	25 Jan 2021
Family Info	
Address	sad
Past Address	sad
Father's Name	asd
Mother's Name	asd
Qualification Info	
Highest Qualification	Junior School / Secondary School Cert
Awarded Institute	asd
Year	1989
Exam Results	
Result Passed R1 Eli	gidility Yes

Image 10.2: Result Details

Authorise	Candidate To Other Company
UEN	Search
Company Name	
Address	
	Authorize

Image 10.3: Authorize Other Company to employ the Candidate

#### Action Button

No	Button	Description	What will happen
1	Search	Button to search	Result filtered based on entered search
		for result	criteria.
2	Clear	Button to clear the search criteria	All search criteria will be cleared.
3	Authorize to	Button to authorize	Pop up for authorization appear.
	Other	other company to	
	Company	use candidate	
4	Back	Button to go back	Pop up closed
		to result list	
5	Search	Button to search	Company detail displayed
	(Authorize)	for company	
6	Authorize	Button to authorize	The company is authorized to use the
		other company to	candidate
		use candidate	
7	Cancel	Button to cancel	Pop up closed.
		authorization	

### Action Link

No	Link	Description	What will happen
1	View	Link to view result	Pop up to view result details appear.
		details	

## **11 Identity Verification Application**

Employer or Agent can submit Identity Verification from Menu "Candidate Management ->Identity Verification".

The system will display the list of applications made by the company (if any).

Iding a	and Construction 🧼 I	Authority <b>Overseas</b>	Testing Management	: System (OTMS)	Singapor Integrity · · · Contact Info	re Government Service • Excellence o   Feedback   Sitemap
Cand	lidate Mangement Pro	file				
				Welcom	e : test Change Passwor	1 Logout
Ide	ntity Verificatio	on Application				
Applica	ation Number	Appointment Se	Date From earch Clear New Ap	Appointr	nent Date To	#
S/No	Application Number	Appointment Date	Appointment Time	Number of Candid	lates <u>Status</u>	
1	IV2211000005	25 Nov 2022	02:50:00 PM	1	Confirmed	View
0	IV2212000007	28 Dec 2022	08:30:00 AM	1	Confirmed	View
2		20 Dec 2022	10:00:00 AM	2	Confirmed	Manu
3	IV2212000003	29 Dec 2022				VICW

Image 11.1: Application List

### **11.1** Create New Identity Verification Application

Overview of the application flow:



Detailed steps are described below:

a. Click "New Application". The following page will be displayed.

ilding and Construction	Authority	Management	Integrity · Service · Excellen
shape a <b>safe, high quality, sustainab</b>	le and friendly built environment.	System (OTMS)	
Candidate Mangem	ent≻ Profile⊁		
		Welcome :	test Change Password Logout
New Identity	/ Verificatio	on Applicatio	on
Applicaton Number	IV2212000021 0		
Number of Candidates Status	Draft		

b. Click "Add Candidate" to add candidate to the application. Maximum 10 candidates can be added in each application. The following page will pop up:

Add Candidate	
Number of Candidates Added	0
Employer (IPA Company)	Please Select V
If you are an agent acting for an account.	an IPA company and not able to find it in the list, please ask the IPA company to login to OTMS via CorpPass and register
Search Candidate (Please e	nter the following information according to the candidate's result slip)
Candidate's Name	
IC/Passport No.	
Please enter IC No. for PRC/	Sri Lankan/Malaysian only, and Passport No. (the one used for test registration) for other nationalities.
Date of Birth	<b></b>
OTC/ATTC Name	Please Select V
Test Date	<b></b>
	Search Clear Cancel

- c. Select Employer (IPA Company) from the dropdown list. If you are an agent acting on behalf of an employer (IPA company) and could not find their name in the dropdown list, please ask them to register for a user account in OTMS (refer to Chapter 2).
- d. Enter minimum three criteria (please enter the information according to the candidate's result slip) and click "Search".
- e. System will display 'No record Found" if there is no matched record found, the system will show that "No Record Found".

Employer (IPA Company)	Company C If you are acting on beha them to login into OTMS	✓ alf of an employer ≥ via CorpPass an	(IPA com d register	pany) and c for an user	ould not find their name in the dropdown list, please inform account.
Search Candidate Please enter the following	information according to t	he candidate's re	sult slip		
Candidate's Name	DGF DFGFH				
IC/Passport No.	S4354353 IC No. for PRC/Sri Lank	an/Malaysian only	/, and Pas	sport No. (ti	ne one used for test registration) for other nationalities.
Date of Birth	19/01/1995		÷.		
OTC/ATTC Name	Please Select				<b>v</b>
Test Date			<u> </u>		
		Search	Clear	Cancel	
		No	o record fo	ound!	
Please do the following:					

f. System will show the candidate's details if there is a matched record.

Employer (IPA Company)	Company C If you are acting or them to login into (	n behalf of an e <u>OTMS</u> via Corp	✓ employer (IPA com pPass and register	npany) and coul r for an user acc	ld not find their nar count.	ne in the dropdov	wn list, pleas	se inform		
Search Candidate Please enter the following	information accordir	ng to the candi	date's result slip							
Candidate's Name	DGF DFGFH		DGF DFGFH							
IC/Passport No.	S4354354 IC No. for PRC/Sri	i Lankan/Malay	sian only, and Pas	ssport No. (the	one used for test r	egistration) for ot	ther national	ities.		
IC/Passport No. Date of Birth	S4354354 IC No. for PRC/Sri 19/01/1995	i Lankan/Malay	rsian only, and Pa	ssport No. (the	one used for test r	egistration) for ot	ther national	ities.		
IC/Passport No. Date of Birth OTC/ATTC Name	S4354354 IC No. for PRC/Sri 19/01/1995 Please Select	i Lankan/Malay	rsian only, and Pa	ssport No. (the	one used for test r	egistration) for ot	ther nationali	ities.		
IC/Passport No. Date of Birth OTC/ATTC Name Test Date	S4354354 IC No. for PRC/Sri 19/01/1995 Please Select	i Lankan/Malay	rsian only, and Pas	ssport No. (the	one used for test r	egistration) for ot	ther national	ities.		
IC/Passport No. Date of Birth OTC/ATTC Name Test Date	S4354354 IC No. for PRC/Sri 19/01/1995 Please Select	i Lankan/Malay	rsian only, and Par Search Clear	Section Sectio	one used for test n	egistration) for ot	ther national	ities.		
IC/Passport No. Date of Birth OTC/ATTC Name Test Date S/No Training Center	S4354354 IC No. for PRC/Sri 19/01/1995 Please Select Test Date	i Lankan/Malay	sian only, and Par Search Clear NRIC/Passport	Cancel	one used for test m	egistration) for ot Trade	ther national Test Type	ities.		

g. Check the candidate's details and click "Select" to add the record to be verified by BCA into the application.

New Identity Verification Application										
Applicato Number Status	on Number of Candidates	IV2212000021 1 Draft								
				Add Candidate	Select Slot	Cancel				
S/No	Name	IC	Passport	отс			Test Date			
1	DGF DFGF	Н	S4354354	4 Tiong Ail	K Test Centre		22 Jan 2015	View	Delete	

- h. You can add more candidates by repeating steps b-g, or click "Delete" to remove an added candidate.
- i. Once you have added all the candidates, click "Select Slot" to select appointment date & time:

Identity V	erification T	ime Slots				
			January 2023			
Sun	Mon	Tue	Wed	Thu	Fri S	at
01 Jan 2023	02 Jan 2023	03 Jan 2023	04 Jan 2023	05 Jan 2023	06 Jan 2023	07 Jan 2023
Available Slots: 0	Available Slots: 0	Available Slots: 462	Available Slots: 462	Available Slots: 462	Available Slots: 462	Available Slots: 0
Select	Select	Select	<u>Select</u>	Select	Select	<u>Select</u>
08 Jan 2023	09 Jan 2023	10 Jan 2023	11 Jan 2023	12 Jan 2023	13 Jan 2023	14 Jan 2023
Available Slots: 0	Available Slots: 461	Available Slots: 462	Available Slots: 462	Available Slots: 462	Available Slots: 462	Available Slots: 0
Select	<u>Select</u>	<u>Select</u>	<u>Select</u>	<u>Select</u>	<u>Select</u>	Select
15 Jan 2023	16 Jan 2023	17 Jan 2023	18 Jan 2023	19 Jan 2023	20 Jan 2023	21 Jan 2023
Available Slots: 0	Available Slots: 462	Available Slots: 0				
Select	<u>Select</u>	<u>Select</u>	Select			
22 Jan 2023	23 Jan 2023	24 Jan 2023	25 Jan 2023	26 Jan 2023	27 Jan 2023	28 Jan 2023
Available Slots: 0	Available Slots: 0	Available Slots: 0	Available Slots: 0	Available Slots: 0	Available Slots: 0	Available Slots: 0
29 Jan 2023	30 Jan 2023	31 Jan 2023	01 Feb 2023	02 Feb 2023	03 Feb 2023	04 Feb 2023
Available Slots: 0	Available Slots: 0	Available Slots: 0	Available Slots: 0	Available Slots: 0	Available Slots: 0	Available Slots: 0

j. Select preferred appointment date. The list of time slot available for the day will be displayed.

lication Number	IV2212000021
ointment Date	09 Jan 2023
nber of Candidate	5 <b>1</b>
tact Number	8/654321
ilable Slots	<ul> <li>8:30 AM - 8:35 AM</li> <li>8:35 AM - 8:40 AM</li> <li>8:40 AM - 8:45 AM</li> <li>8:45 AM - 8:50 AM</li> <li>8:55 AM - 9:00 AM</li> <li>9:05 AM - 9:05 AM</li> <li>9:05 AM - 9:10 AM</li> <li>9:05 AM - 9:15 AM</li> <li>9:15 AM - 9:20 AM</li> <li>9:20 AM - 9:25 AM</li> <li>9:20 AM - 9:25 AM</li> <li>9:20 AM - 9:35 AM</li> <li>9:30 AM - 9:35 AM</li> <li>9:55 AM - 9:00 AM</li> <li>9:50 AM - 9:55 AM</li> <li>9:55 AM - 10:00 AM</li> <li>9:50 AM - 9:55 AM</li> <li>9:55 AM - 10:00 AM</li> <li>9:50 AM - 9:55 AM</li> <li>9:55 AM - 10:00 AM</li> <li>10:00 AM - 10:55 AM</li> <li>10:25 AM - 10:20 AM</li> <li>10:20 AM - 10:25 AM</li> <li>10:25 AM - 10:30 AM</li> <li>10:35 AM - 10:50 AM</li> <li>10:55 AM - 10:50 AM</li> <li>10:55 AM - 11:30 AM</li> <li>11:05 AM - 11:10 AM</li> <li>11:01 AM - 11:15 AM</li> <li>11:15 AM - 11:20 AM</li> <li>11:20 AM - 11:20 AM</li> <li>11:25 AM - 11:30 AM</li> <li>11:30 AM - 11:35 AM</li> <li>11:35 AM - 11:30 AM</li> </ul>
	<ul> <li>10:13 AM - 10:20 AM</li> <li>10:20 AM - 10:25 AM</li> <li>10:25 AM - 10:30 AM</li> <li>10:30 AM - 10:35 AM</li> <li>10:35 AM - 10:35 AM</li> </ul>
	<ul> <li>10:35 AM - 10:40 AM</li> <li>10:40 AM - 10:45 AM</li> <li>10:45 AM - 10:50 AM</li> </ul>
	<ul> <li>10:50 AM - 10:55 AM</li> <li>10:55 AM - 11:00 AM</li> <li>11:00 AM - 11:05 AM</li> </ul>
	○ 11:05 AM - 11:10 AM ○ 11:10 AM - 11:15 AM ○ 11:15 AM - 11:20 AM
	O 11:20 AM - 11:25 AM O 11:25 AM - 11:30 AM O 11:25 AM - 11:30 AM O 11:30 AM - 11:35 AM
	O 11:35 AM - 11:55 AM O 11:35 AM - 11:40 AM O 11:40 AM - 11:45 AM O 11:45 AM - 11:50 AM
	0 11:50 AM - 11:55 AM

k. Select preferred time slot, enter your mobile number and click "Submit". System will display a summary page.

Ideates In Number       IV2212000026         iointment Date       09 Jan 2023         0 Status 0 AM       08:30:00 AM         ibber of Candidates       1         0       Name       IC       Passport       IPA Company       Gross Amount (\$\$)       GST (\$\$)       Total Amount (\$\$)         0 F DF GFH       S4354354       Company C       31.48       2.52       34.00         Total Payable (\$\$)       34.00									Logoal
licaton Number V2212000026 ointment Date 09 Jan 2023 ti Time 08:300 MM tober of Candidates 1 <u>o Name IC Passport IPA Company Gross Amount (\$\$) G\$T (\$\$) Total Amount (\$\$)</u> DGF DFGFH S4354354 Company C 31.48 2.52 34.00 Total Payable (\$\$) 34.00	denti	ity Veri	ficat	ion Appl	ication Sun	nmary			
licaton Number IV2212000026 ointment Date 09 Jan 2023 ti Time 08:30:00 AM her of Candidates 1 o <u>Name IC Passport IPA Company Gross Amount (\$\$) GST (\$\$) Total Amount (\$\$)</u> DGF DF GFH S4354354 Company C 31.48 2.52 34.00 Total Payable (S\$) 34.00		-		•••					
o       Name       IC       Passport       IPA Company       Gross Amount (\$\$)       GST (\$\$)       Total Amount (\$\$)         DGF DFGFH       S4354354       Company C       31.48       2.52       34.00         Total Payable (\$\$)       34.00         Total Payable (\$\$\$)       34.00	oplicaton opointmer art Time	Number nt Date	IV22120 09 Jan 2 08:30:00	00026 2023 D AM					
o         Name         IC         Passport         IPA Company         Gross Amount (\$\$)         GST (\$\$)         Total Amount (\$\$)           DGF DFGFH         \$4354354         Company C         31.48         2.52         34.00           Total Payable (\$\$)         34.00	umber of	Candidates	1						
DGF DFGFH         S4354354         Company C         31.48         2.52         34.00           Total Payable (S\$)         34.00	No N	lame	IC	Passport	IPA Company	Gross Amount (S\$)	GST (S\$)	Total Amount (S	\$)
Total Payable (S\$) 34.00	D	GF DFGFH		S4354354	Company C	31.48	2.52	34.00	
							Total Payable (S\$)	34.00	
					NA	aka Baymant Canaal			

1. Click "Make Payment" if everything is in order. The payment page will be displayed.

Payment		
	Payment Mode Payment Type Reference Number Gross Amount GST Total Payable	<ul> <li>Online Payment</li> <li>Identity Verification Fee</li> <li>IV2212000021</li> <li>\$\$ 31.48</li> <li>\$\$ 2.52</li> <li>\$\$ 34.00</li> </ul>
	Notes	Please do not close your browser and ensure that you return to OTMS after payment is made.
		Make Payment Cancel

- m. Verify payment information is correct and click "Make Payment". System will route you to eNETS online payment portal. Please do not close your browser and ensure that you return to OTMS after payment is made in eNETS. Payment transaction will be lost if browser is closed.
- n. Once payment is successfully made, system will update the application status.

lde	ntity Verificati	on Application	า							
Application Number Appointment Date From Appointment Date To Search Clear New Application										
S/No	Application Number	Appointment Date	Appointment Time	Number of Candidates	<u>Status</u>					
1	IV2211000005	25 Nov 2022	02:50:00 PM	1	Confirmed	View				
2	IV2212000007	28 Dec 2022	08:30:00 AM	1	Confirmed	View				
3	IV2212000003	29 Dec 2022	10:00:00 AM	2	Confirmed	View				
4	IV2212000020	09 Jan 2023	08:30:00 AM	1	Confirmed	View				
5	IV2212000021	09 Jan 2023	08:30:00 AM	1	Confirmed	View				
					No. of rows per	page 10 V				

o. Click "View" to view the application details.

Iden	Identity Verification Application								
Applicato Date Start Time End Time Number o Status	on Number e e of Candidates	IV22120 09 Jan 08:30:0 08:35:0 1 Confirm	000020 2023 0 AM 0 AM ned						
			Change A	ppointment	Print Confirmation Letter	Print Receipt	Back		
S/No	Name		IC	Passport	OTC		Test Date		
1	DGF DFG	FH		S4354354	Tiong Aik Test Centre		22 Jan 2015	View	

- p. Click "Print Confirmation Letter" to download the Confirmation Letter. Please bring the candidate and the items as listed on the Confirmation Letter for the Identity Verification appointment on the selected date and time slot for.
- q. Click "Print Receipt" to download the receipt.

#### **11.2** Change Appointment Date/Time

Below are the steps to change appointment date/time for a confirmed Identity Verification Application:

a. From Menu, select "Candidate Management ->Identity Verification". The system will display the list of applications made by the company (if any).

ilding a	and Construction	Authority Oversea:	s Testing Managemen	t System (O	отмз) ፇ	Singapore Integrity · Se Contact Info	e Governmer ervice • Excellence Feedback   Sitema
Cano	didate Mangement Pro	nfile					
					Welcome : test	Change Password	Logout
Ide	ntity Verificatio	on Application	n				
Applic	ation Number	Appointme	nt Date From Search Clear New Aj	plication	Appointment Date	e To	
Applic: S/No	ation Number	Appointmen	nt Date From Search Clear New Aj Appointment Time	pplication Number (	Appointment Date	e To	=
Applic S/No 1	ation Number	Appointmen Appointment Date 25 Nov 2022	nt Date From Search Clear New Aj Appointment Time 02:50:00 PM	pplication <u>Number (</u>	Appointment Date	a To	tiew View
Applic: S/No 1 2	Application Number	Appointment Appointment Date 25 Nov 2022 28 Dec 2022	nt Date From Search Clear New Ap Appointment Time 02:50:00 PM 08:30:00 AM	Dication Number ( 1 1	Appointment Date	a To <u>Status</u> Confirmed Confirmed	View View
Applica S/No 1 2 3	Application Number	Appointment Appointment Date 25 Nov 2022 28 Dec 2022 29 Dec 2022	nt Date From Search Clear New Aj Appointment Time 02:50:00 PM 08:30:00 AM 10:00:00 AM	Deplication Number of 1 1 2	Appointment Date	a To <u>Status</u> Confirmed Confirmed Confirmed	View View View

b. Click "View" for the application that you want to change the appointment date/time. The system will display the details of the application.

Identity '	Identity Verification Application									
Applicaton Numb Date Start Time End Time Number of Candi Status	er IV2212000021 09 Jan 2023 08:30:00 AM 08:35:00 AM idates 1 Confirmed									
		Change	Appointment	Print Confirmation Letter	Print Receipt	Back				
S/No Na	ime	IC	Passport	отс		Test Date				
1 DG	GF DFGFH		S4354354	Tiong Aik Test Centre		22 Jan 2015	View			

c. Click "Change Appointment" to change the date/time of your appointment:

Identity V	erification T	ime Slots				
			January 2023			
Sun	Mon	Tue	Wed	Thu	Fri S	Sat
01 Jan 2023	02 Jan 2023	03 Jan 2023	04 Jan 2023	05 Jan 2023	06 Jan 2023	07 Jan 2023
Available Slots: 0	Available Slots: 0	Available Slots: 462	Available Slots: 462	Available Slots: 462	Available Slots: 462	Available Slots: 0
<u>Select</u>	<u>Select</u>	<u>Select</u>	<u>Select</u>	<u>Select</u>	<u>Select</u>	<u>Select</u>
08 Jan 2023	09 Jan 2023	10 Jan 2023	11 Jan 2023	12 Jan 2023	13 Jan 2023	14 Jan 2023
Available Slots: 0	Available Slots: 461	Available Slots: 462	Available Slots: 462	Available Slots: 462	Available Slots: 462	Available Slots: 0
<u>Select</u>	<u>Select</u>	<u>Select</u>	<u>Select</u>	<u>Select</u>	<u>Select</u>	<u>Select</u>
15 Jan 2023	16 Jan 2023	17 Jan 2023	18 Jan 2023	19 Jan 2023	20 Jan 2023	21 Jan 2023
Available Slots: 0	Available Slots: 462	Available Slots: 0				
Select	<u>Select</u>	<u>Select</u>	<u>Select</u>			
22 Jan 2023	23 Jan 2023	24 Jan 2023	25 Jan 2023	26 Jan 2023	27 Jan 2023	28 Jan 2023
Available Slots: 0	Available Slots: 0	Available Slots: 0	Available Slots: 0	Available Slots: 0	Available Slots: 0	Available Slots: 0
29 Jan 2023	30 Jan 2023	31 Jan 2023	01 Feb 2023	02 Feb 2023	03 Feb 2023	04 Feb 2023
Available Slots: 0	Available Slots: 0	Available Slots: 0	Available Slots: 0	Available Slots: 0	Available Slots: 0	Available Slots: 0

d. Select preferred appointment date. The list of time slot available for the day will be displayed.

Identity Ver	ification Time S
Application Number	11/2242000024
Application Number	102212000021
Appointment Date	10 Jan 2023
Number of Candidates	1
Contact Number	87654321
Available Slots	08:30 AM - 8:35 AM
	08:35 AM - 8:40 AM
	08:40 AM - 8:45 AM
	08:45 AM - 8:50 AM
	08:50 AM - 8:55 AM
	08:55 AM - 9:00 AM
	9:00 AM - 9:05 AM
	09:05 AM - 9:10 AM
	09:10 AM - 9:15 AM
	09:15 AM - 9:20 AM
	09:20 AM - 9:25 AM
	O 9:25 AM - 9:30 AM
	O 9:30 AM - 9:35 AM
	O 9:35 AM - 9:40 AM
	O 9:40 AM - 9:45 AM
	O 9:45 AM - 9:50 AM
	O 9:50 AM - 9:55 AM
	O 9:55 AM - 10:00 AM
	O 10:00 AM - 10:05 AM
	O 10:05 AM - 10:10 AM
	O 10:10 AM - 10:15 AM
	0 10:15 AM - 10:20 AM
	0 10:20 AM - 10:25 AM
	0 10:25 AM - 10:30 AM
	0 10:30 AM - 10:35 AM
	O 10:35 AM - 10:40 AM
	O 10:40 AM - 10:45 AM
	O 10:45 AM - 10:50 AM
	O 10:50 AM - 10:55 AM
	O 10:55 AM - 11:00 AM
	O 11:00 AM - 11:05 AM
	O 11:05 AM - 11:10 AM
	O 11:10 AM - 11:15 AM
	O 11:15 AM - 11:20 AM
	O 11:20 AM - 11:25 AM
	O 11:25 AM - 11:30 AM
	O 11:30 AM - 11:35 AM
	O 11:35 AM - 11:40 AM
	O 11:40 AM - 11:45 AM
	O 11:45 AM - 11:50 AM
	O 11:50 AM - 11:55 AM
	O 11:55 AM - 12:00 PM

e. Select preferred time slot, enter your mobile number and click "Submit". The appointment date of your application will be changed.

Identity Verification Application									
Application Number Appointment Date From Appointment Date To Search Clear New Application									
S/No	Application Number	Appointment Date	Appointment Time	Number of Candidates	<u>Status</u>				
1	IV2211000005	25 Nov 2022	02:50:00 PM	1	Confirmed	View			
2	IV2212000007	28 Dec 2022	08:30:00 AM	1	Confirmed	View			
3	IV2212000003	29 Dec 2022	10:00:00 AM	2	Confirmed	View			
4	IV2212000020	10 Jan 2023	09:00:00 AM	1	Confirmed	View			
					No. of rows per page 10 ·				